

QUALITY ASSURED
FOR YOUR SALON



p. 0800 105 209

e. sales@arrowbeauty.co.nz

www.arrowbeauty.co.nz

Dear Valued Customer

The Prime Minister's announcement yesterday, informed us that New Zealand has moved to Level 3 for the remainder of today and tomorrow, then Level 4 for the next four weeks.

This means that arrow beauty will close for 4 weeks or until the Government lifts its Nationwide Lockdown.

We appreciate this is a sudden and significant change for all of us, and will be heavily disruptive to you personally and to our beloved industry.

We feel however, that this is the right decision for our country and fully support the Government in this.

We want to reassure you that right now we are sending out final orders and being of phone or email assistance to you in any way we can.

Over the next 4 weeks we want to let you know that your BDM will still be available to you via phone, email or skype...for a friendly chat...for some advice or for some assistance in future planning.

If you decide to take this time to upskill your practical or theoretical knowledge ... we will be there to assist in any way we can.

Please reach out to us if you need to...as the only way we can get through this is to lean on each other and keep positive.

Once the lockdown has lifted...we will all be up and running again swiftly.

Below is the list of our people who will be available to you:

Lorna Mercer

lorna@arrowbeauty.co.nz

021 288 3369

Antonia Chapman

antonia@arrowbeauty.co.nz

021 747 517

Tracey Smith

tracey@arrowbeauty.co.nz

021 734 454

Michelle Hiebendaal

michelleh@arrowbeauty.co.nz

021 931 731

Corrinne Martin

corrinne@arrowbeauty.co.nz

who will also be checking our

sales@arrowbeauty.co.nz email as well



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We have also learnt today that a limited Courier service may still operate over the lockdown period.

So we will be working hard to find an appropriate way to maintain our services to you via our Online capability.

This may be in a limited capacity or just Retail products, it is yet to be determined.

Rest assured we will keep you up-to-date with us via email and our Facebook page, so keep an eye on both.

In the meantime, we want to thank our valued customers for your support at this time and like you we are looking forward to getting through this and being stronger than ever on the other side.

Please look after yourself and your families and we look forward to speaking with you again soon.

Kind Regards

Peter Willis and your entire Arrow Team

Stay safe and be kind to each other

